

premier
guarantee[®]

NATIONALS



A WARRANTY BUILT JUST FOR YOUR BUSINESS



“ Premier Guarantee offer us an efficient solution which has kept us under budget for warranty and building control. Their inspector’s knowledge and ability helps us overcome difficult details. We respect and enjoy working with the surveyors and overall find them very professional. ”

BERKELEY HOMES, KIDBROOKE VILLAGE, PHASE 4

YOUR OWN DEDICATED SERVICE

We recognise that as a large national developer you require a greater level of customer service at both a group and regional level when working with a Building Control and Structural Warranty provider.

Our Key National Service has been designed specifically for this purpose.

With a dedicated surveying and customer service team for each of our national clients our service ensures to drive consistency across all of your sites whilst reducing your points of contact.

The service includes:

- Your own dedicated account manager working with your group and regional offices.
- Dedicated customer service team whose time is 100% dedicated to your business.
- A technical and surveying team assigned to your group / regions who undertake all your risk management and Building Control inspections.
- Bespoke reporting systems designed to keep you updated on the progress of all your sites.
- Discounted warranty rates based on the number of units registered annually.

Ultimately our aim is to help you finish on time and on budget with our support from design to completion.

HOW IT WORKS

1. Quote / Registration



2. Early Design Review



3. Site Inspections



4. Bespoke Reporting



5. Completion



6. New Homes Review

EASY APPLICATION AND TRANSITION

As a large company the prospect of moving your workload to a new provider can be daunting, however the process is simple with Premier Guarantee.

Our unique service offers you your own dedicated account management team who are on hand to guide you through the application and registration process.

Your team will not only be able to help you with initial application but also have the ability to help you transfer initial notices that have been lodged for current sites with other suppliers should you wish to make the transition.

Competitive discounted rates are also available dependent on the number of units you will be registering per year.

Registration also gives you access to our Extranet which will enable you to apply for quotes online and track the status of all open sites at the touch of a button.

REDUCING THE RISK OF DELAYS

ONE POINT OF CONTACT FOR YOUR WARRANTY AND BUILDING CONTROL

Premier Guarantee provides a comprehensive Building Control package alongside our warranty inspections. The advantage of having your Warranty and Building Control surveyor as one is ensuring that no delays will occur on site.

You will no longer have to manage separate providers or stall work on site whilst waiting on your Building Control Surveyor to turn up. Your dedicated Premier Guarantee surveyor will undertake both Warranty and Building Control inspections at the same time saving you not only time, but money.

Our Building Control service includes:

- **Initial Notice Submission** – as a Premier Guarantee client we will submit your initial notices free of charge.
- **Early Design Review** - Our review team will work closely with your design team, assessing your designs in line with Building Control requirements, reducing the risk of delays or problems occurring during construction.
- **Dual inspections** – Our experienced Risk Management Surveyors will undertake Building Control and warranty inspections at the same time, ensuring that you complete on time and on budget.

INCREASED SUPPORT ON SITE

A significant benefit of our key national offering is our tailored inspection regime.

Designed specifically to help you in mitigating any risk the inspection regime includes more stage inspections and more time on site than our usual risk management process - all undertaken by your dedicated Risk Management Surveyor.

INSPECTIONS INCLUDE:

7

Different Stage Inspections
per visit

8

Inspections
per unit

1

Hour on site
(minimum per visit)

BESPOKE REPORTING

Communication is key in any effective partnership and our reporting systems were designed for this key purpose.

Taking your reporting needs in mind we will tailor a bespoke reporting system which will evaluate your construction progress on a site, regional and group level, helping you maintain consistently high levels of quality across your company.

Reports include:

- Weekly site risk inspection reports
- Unit completion reports either weekly, monthly or quarterly
- Builder Report comparing subsidiary construction performance
- Quality Indicator Service (QIS)

EXTRANET

As a client you will gain access to the Premier Guarantee Extranet allowing you real time access to site information, technical reports and the ability to obtain quotes online.

COMPLETING ON TIME AND ON BUDGET

What makes our national service offering different from any other in the market is our proactive approach. As a large housebuilder you will have a dedicated customer service team with a single point of contact for each of your regional offices.

Our customer service aim is to ensure we hold all information to action your certificate of insurance on the day you complete, reducing the risk of costly delays.

COVER FROM DAY 1

With a Premier Guarantee warranty your development will be covered from the first day of completion.

Cover is available for private residential (for sale and rental), social, commercial and mixed use properties with flexible financial limits. You can relax knowing that your investment is safe as all our policies are covered by 'A' rated insurers - AmTrust, AXA Group, Great Lakes Insurance SE and Lloyd's.

Additional benefits as a Premier Guarantee customer include:

- Free Dispute Resolution Service
- Free marketing and homeowner material
- Free Road and Sewer Bonds
- Discounted warranty rates based on the number of units registered annually

NEW HOMES REVIEW



The New Homes Review (NHR) provides a unique, independent insight into the quality of new homes being built for sale and the level of customer satisfaction, based on feedback directly from new home owners.

This information is collated, analysed and fed back to developers, builders and the new homes construction industry as a whole through the annual NHR report, designed to support the benchmarking and raising of standards.

As a partner, all Premier Guarantee registered developers and builders will receive direct homeowner feedback on the quality of the homes they provide, assigning you an annual developer rating to use in the promotion of your quality standards.

For more information on the new home review visit www.newhomesreview.com

EXCELLENCE AWARDS

The Premier Guarantee Excellence Awards have been designed to recognise the UK's best developments covered by our schemes.

Winning one of our awards is a great opportunity to add value to properties when selling to prospective purchasers, plus the chance to be amongst a select group of prestigious house builders and developers who have taken home an Excellence Award.

Find out more at www.premierguarantee.co.uk/excellenceawards

CONTACT US

For further information on how the Key Nationals Service can assist you contact your Account Manager.



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WARRANTY OVERVIEW

	NEW HOME WARRANTY	SOCIAL HOUSING WARRANTY	COMMERCIAL WARRANTY	COMPLETED HOUSING	BUILD-TO-RENT / PRIVATE RENTAL
COVER PERIOD	10 years	10 or 12 years	10 or 12 years ** 10 years for High Value Scheme 12 years available if contract under seal	The balance of 10 from the date of building control approved, or occupation whichever is earlier	10 or 12 years
DEFECTS INSURANCE PERIOD (Responsibility of Builder/Developer)	2 years	1 year	0 years		1 year depending on cover
STRUCTURAL INSURANCE PERIOD (Responsibility of Insurer)	8 years	9 or 11 years (9 years for High Value Scheme)	10 or 12 years (10 years for High Value Scheme)		9 or 11 years depending on cover
FINANCIAL LIMITS	<p>Single Unit New Build £1,000,000</p> <p>Single Unit Conversion £500,000</p> <p>Continuous Structure New Build £25,000,000</p> <p>Continuous Structure Conversion £5,000,000</p> <p>Higher limits are available upon request</p>	<p>Single Unit New Build £500,000</p> <p>Single Unit Conversion £250,000</p> <p>Continuous Structure New Build £25,000,000</p> <p>Continuous Structure Conversion £5,000,000</p> <p>Higher limits are available on request</p>	<p>£10,000,000 ***</p>	<p>Single Unit New Build £750,000</p> <p>Single Unit Conversion £350,000</p> <p>Continuous Structure Limit (Single Structure) £1,250,000</p>	<p>Single Unit New Build £1,000,000</p> <p>Single Unit Conversion £500,000</p> <p>Continuous Structure New Build £25,000,000</p> <p>Continuous Structure Conversion £5,000,000</p> <p>Higher limits are available on request</p>
EXCESS	<p>During Defects Insurance Period £100</p> <p>During Structural Insurance Period £1,000 (for High Value Schemes this is £1,500)</p>	<p>During Defects Insurance Period £100</p> <p>During Structural Insurance Period £1,000 (for High Value Schemes this is £1,500)</p>	Variable, subject to sum insured	£1,250	<p>During Defects Insurance Period £100</p> <p>During Structural Insurance Period £1,000 (for High Value Schemes this is £1,500)</p>
COVER INCLUDES	<p>Cover for contaminated land</p> <p>Cover for Building Control function*</p> <p>Alternative accommodation</p> <p>Additional costs</p> <p>Professional fees</p> <p>Removal of debris</p>	<p>"Right-to-acquire" warranty extension</p> <p>Cover for contaminated land</p> <p>Cover for Building Control function*</p> <p>Alternative accommodation</p> <p>Additional costs</p> <p>Professional fees</p> <p>Removal of debris</p>	<p>Cover for Building Control function*</p> <p>Cover for ingress of water**</p> <p>Cover for contaminated land</p> <p>Professional fees</p> <p>Additional costs</p> <p>Removal of debris</p> <p>Architect Waiver of Subrogation Rights for RIBA or CIAT members</p>	<p>Alternative accommodation</p> <p>Additional cost</p> <p>Professional fees</p> <p>Removal of debris</p>	<p>Alternative accommodation</p> <p>Additional cost</p> <p>Professional fees</p> <p>Removal of debris</p> <p>Cover for contaminated land</p> <p>Cover for Approved Inspector Building Control Function</p>
OPTIONAL EXTENSIONS		<p>Loss of rental income</p> <p>Insolvency of builder</p>	<p>Seepage</p> <p>Loss of rent receivable</p> <p>Loss of rent payable</p> <p>Business interruption</p>		<p>Loss of rental income</p> <p>Insolvency of builder</p>

* Cover only available if an Approved Inspector is used on your development.

** Waterproof envelope is covered in years 2 to 10 or 12.

*** Larger developments can be considered on a referral basis.

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